

# PracSavvy

## Clinical Systems Support and Training

September 2016 — Newsbrief

This month saw the launch of my website: [www.pracsavvy.com.au](http://www.pracsavvy.com.au).

The site is designed as a portal to enable practice staff and clinicians get to the information they need as quickly as possible. It is short on effects and graphics, (in part due to the limited skills of the author—me!), but hopefully will be an aide to efficient information seeking.

If you notice any errors, or can think of some useful content that could be added, please drop me a [line](#) and let me know.

### eReferral

More and more specialists are becoming available for electronic referral via healthlink. I have attached the latest directory to this newsletter. This month's additions include:

#### South

Drs Sharman, McCardle and Cowell at Hobart Occupational Therapy *hobocmed*

Dr Fadi Nuwayhid *nuwayhid*

#### North

Dr Mark Veldhuis *veldhuis*

Dr Andrew Patrick The Eye Hospital *teyehosp*

Dr Andreas Ernst WorkFit Tas *wrkfttas*

Drs Jacobson, Ng, Platts and Kotschet at Charles Clinic Heart Centre *heartctr*

**TIP:** If you want to further encourage specialists to send letters electronically, you could edit your referral letter template to include a caption that includes your healthlink address. For example: *Our healthlink address for electronic correspondence is wxyz1234*

If you encounter any specialists who want to get started with electronic messaging, I am happy to provide assistance or instruction.

### MyHR

Happily, more practices are realising that uploading shared health summaries is a “do-able” exercise, with one local GP claiming an “Olympic Record” twenty second health summary upload. Whilst quality of information is the main focus, there is no doubt that an ordered MD/BP record can absolutely make the task of creating a health summary very straightforward.

Additionally I have come across some recently released “formal advice” statements that bring some much needed clarification and common sense to the consent model. The key points are:

- ◆ When a person signs up for a MyHR they are giving standing consent to the fact that registered healthcare organisations involved in their healthcare will be uploading information to the record.
- ◆ The practice needs the patient's agreement that they are the *nominated healthcare provider*, and will therefore be uploading health summaries.
- ◆ The onus is **on the patient** to inform the provider if they specifically do not want certain information uploaded to the record.
- ◆ The provider should never knowingly disregard the patient's wishes when it comes to the uploading of information.

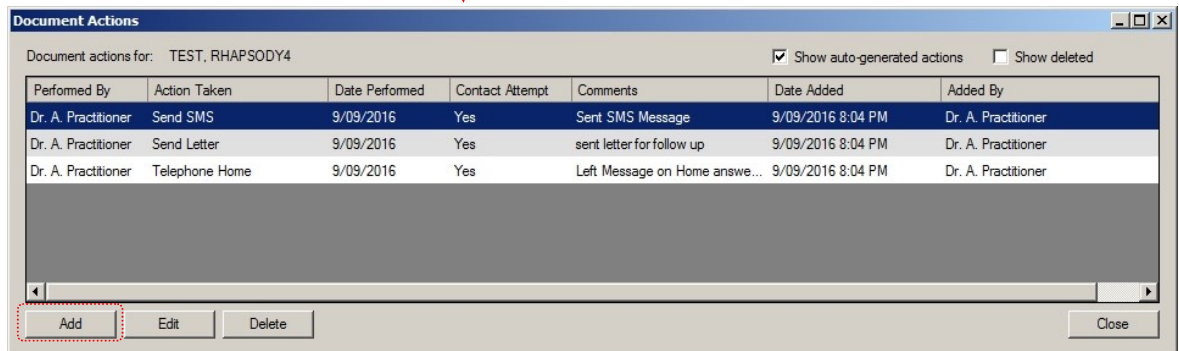
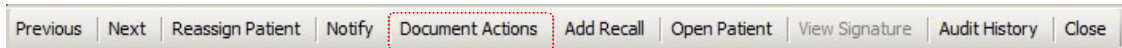
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## MD

**Undocumented feature** — I have recently noticed some extra functionality in MD that is not mentioned anywhere in the help documentation or product release notes. Similar to what exists in the Recalls module, this button appears only at the bottom of the *Actioned Items* screen and is called *Document Actions*.



What this enables you to do is to record your follow up efforts for an incoming result or document in a way that leaves the information attached to the result/document. It is an effective way to demonstrate your follow-up efforts, and possibly validate your decision not to pursue further.

A little confusingly, whilst you cannot add these actions from within the patient record, you can view them by selecting the result and clicking the *Audit History* button.

**ACIR Immunisations Tip** — When practice nurses give a childhood immunisation, if they haven't changed the vaccinator name at the initial Vaccine input screen, they are prompted to pick a GP that they are vaccinating on behalf of so that a provider No. can be attached to the vaccine and sent to ACIR via Pracsoft.

If you are giving another immunisation that isn't part of the childhood schedule, you won't get the above mentioned prompt. In this instance you do need to change the vaccinator name to that of a GP, for it to be transmitted to ACIR. You can always use the "comments" field to indicate the name of the nurse that physically gave the immunisation.

## BP

The Best Practice Lava release is now available as a download, although I am not aware that they have sent the DVD out to all practices yet. This is by no means a routine upgrade, with thought required to the timing and possibly some pre-preparation work needed if you are sharing the database across multiple practices. **Definitely a time to work closely with your IT support provider.**

The major things to watch for are:

- ◆ BP has vastly improved the way it handles GPs working at multiple practices. Because of this there is work to be done on merging the multiple iterations of a GP into a single entity, taking into account permissions and appointments as well as checking messaging aliases
- ◆ Financial data in the new report format will be from the BP upgrade date. With previous data available from the old reports, give thought to timing with regard to pay cycles etc.

Webinar recordings here: [http://kb.bpsoftware.net/au/bppremier/lava/Content/KB\\_Home.htm](http://kb.bpsoftware.net/au/bppremier/lava/Content/KB_Home.htm)