

PracSavvy

Clinical Systems Support and Training

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November 2016 — Newsbrief

Welcome to my 4th newsletter, a little later than intended. eReferral participants continue to grow in number, see below for the latest inclusions as well as a bit of a note on how we can all help this work. November has also seen a minor PenCat update, as well as a further spotlight on the MyHR through the release of the *Health Care Homes* information.

eReferral

Momentum continues to build with the number of [referrable specialists](#) continuing to grow. This month's changes are as follows:

Dr Jane Zochling	Rheumatology Tasmania	<i>jzrheuma</i>
Dr Hilton Francis	"	<i>jzrheuma</i>
Dr Deborah Speden	"	<i>jzrheuma</i>
Dr Malcolm Turner	"	<i>jzrheuma</i>
Dr Frank Nicklason	Tasmanian Community Clinic	<i>activenp</i>
Tammy Harvey	"	<i>activenp</i>
Tim Greenaway	Relocated Interstate	Remove

Receiving Specialist Reports

We continue to make great strides in this area with currently over 6000 messages a month being sent electronically from Specialist rooms to General Practice statewide. The savings in time, paper handling and scanning etc are obvious to see. I do however sometimes get enquiries from specialists who say that a practice cannot find a letter, despite the specialist having received an electronic "confirmation" message from the general practice system.

Experience tells me that 98% of the time a practice cannot find a document from the hospital or a specialist, it is usually in the GP system somewhere. In order to keep this excellent, largely sector driven improvement going, it is important that practice staff **know how their systems work** when it comes to processing electronic messaging. This includes things like:

- ◆ Knowing the signs that the Healthlink program may have stopped or crashed
- ◆ In MD knowing that incoming letters are stored in *Documents*, but may have inadvertently ended up in *Letters* or *Results*.
- ◆ In MD knowing the relationship between the *Holding File* and *Actioned Items*, and being comfortable with the use of the *Filters* and search buttons.
- ◆ In BP knowing about *Incoming Reports* and *Unallocated Items*
- ◆ In BP for a multi location practice, knowing that GPs may have multiple in-boxes

Being comfortable with our systems will increase confidence in this progress across the board. As always, I'm happy to assist staff with training or information.

PenCat

The November update of PenCat contained a few enhancements including:

- ◆ A new filter for First Visit Date
- ◆ Child Paediatric charts for Height/Weight/BMI
- ◆ Stroke Risk Graph
- ◆ Familial Hypercholesterolemia as a new filter condition

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MyHR

Over 4.3 million Australians have a MyHealth record now, with nearly 9 and a half thousand health providers connected to the system. Full statistics are available [here](#).

I'm told that the RHH has recently started to upload pathology results to the MyHR, and they have been uploading Discharge Summaries for those with an MyHR for quite a while.

I'm also told that work has recently commenced on a project to enable hospital physicians to view the MyHR. While I have no detail, the news that work is being done on this missing link is greatly encouraging.

Information around the upcoming [Health Care Homes](#) program outlines that all patients participating will need to have a MyHR.

Templates

The following templates were created this month, and are available in MD or BP format [here](#):

- ◆ Tasmanian Community Clinic Referral form
- ◆ MRI Request form—THS-South

Apparently some GPs have been asking about a referral form template for Mr Srinu Yellapu. There has been one in existence since 2009, and it can be found [here](#):

As always, let me know if you need assistance importing templates, or would like any others created.

MD

Searching Progress Notes

You can search the contents of encounter notes for previous visits using the *Search* button provided under the previous visits section.

The screenshot shows a software interface with a menu bar at the top containing 'sults', 'Letters', 'Qld scripts', 'Imm.', 'Documents', and 'MDExchange'. Below the menu bar is a 'Previous visits:' section with a dropdown menu set to 'ALL'. A table follows with columns for 'Date', 'Recorded by:', 'Reason for contact', 'Start', and 'Duration'. The table contains 18 rows of data, including dates from 16/04/2010 to 04/04/2011, recorded by 'Dr. A. Practitioner', and reasons for contact like 'Migraine' and 'Diabetes, Asthma'. Below the table, the date 'Friday April 16 2010' and time '11:02:55' are shown, along with the name 'Dr. A. Practitioner' and a list of actions: 'Letter Printed', 'Letter Created - re. Asthma Foundation.', and 'Letter Printed - re. Asthma Foundation.'. At the bottom of the interface are buttons for 'Append', 'Diagrams', 'Search', and 'Clear Search'. A red dotted arrow points from the 'Search' button to a text box on the right.

Date	Recorded by:	Reason for contact	Start	Duration
16/04/2010	Dr. A. Practitioner		11:02:55	3h 20m 41s
30/04/2010	Dr. A. Practitioner		15:11:37	1h 53m 27s
06/05/2010	Dr. A. Practitioner		14:29:17	4h 56m 37s
07/05/2010	Dr. A. Practitioner		10:53:29	3h 52m 17s
20/05/2010	Dr. A. Practitioner		10:16:11	1h 13m 27s
25/05/2010	Dr. A. Practitioner		09:56:39	1h 30m 27s
31/05/2010	Dr. A. Practitioner	Migraine	15:52:49	4m 16s
07/06/2010	Dr. A. Practitioner		17:24:31	24m 42s
08/06/2010	Dr. A. Practitioner		09:31:21	6h 51m 6s
01/07/2010	Dr. A. Practitioner		13:23:52	1m 33s
23/09/2010	Dr. A. Practitioner		11:22:14	1h 13m 20s
16/11/2010	Dr. A. Practitioner	Diabetes, Asthma	11:54:16	5h 17m 37s
18/11/2010	Dr. A. Practitioner		10:29:31	15m 36s
21/12/2010	Dr. A. Practitioner		18:07:10	14m 30s
24/12/2010	Dr. A. Practitioner		11:08:20	14m 49s
04/04/2011	Dr. A. Practitioner		18:51:30	15m 55s

Simply type in the word you want and the search will scour all of the previous encounter notes for that word. Every visit that contains the word will be highlighted in **red**.

Searching Documents\Letters\Results

Similarly you can search the bodies of any of your electronic correspondence, using the button on the bar.

The screenshot shows a software interface with a menu bar at the top containing 'Move Location', 'Document Details', 'Send SMS', 'Scan', 'Import', 'Print', 'Add', 'Delete', 'Search', 'Clear Search', and 'Refresh'. The 'Search' button is highlighted with a red dashed box.

MD will take a moment to index the documents, and then you can type in your search word. All documents containing the word will be highlighted in **Yellow**.

BP

Searching Past Visits

It is easy to search the previous encounter notes in Best Practice for a given word. Click the button as shown below and type in the word. Any visits containing the word will be highlighted in **Red**.

Note also the ability to filter the visit list by either Reason for Visit or Provider name.

Date	Doctor	Reason	Visit type	Start	Duration	Review date
05/03/1999	DR. A. PRACTITIONER		Surgery	5:48 pm	4m	//
09/03/1999	DR. A. PRACTITIONER		Surgery	4:34 pm	3m	//
22/05/1999	DR. A. PRACTITIONER		Surgery	3:43 pm	3m	//
12/09/1999	DR. A. PRACTITIONER	MIGRAINE	Surgery	6:45 am	5m	//
13/09/1999	DR. A. PRACTITIONER		Surgery	1:52 pm	1m	//
21/09/1999	DR. A. PRACTITIONER		Surgery	6:43 pm	4m	//
28/10/1999	DR. A. PRACTITIONER		Surgery	2:15 pm	1h 15m	//
06/11/1999	DR. A. PRACTITIONER		Surgery	12:33 pm	37m	//

Flagging as eReferrable

You will probably know how to set up a specialist in the address book for referral via Healthlink, but you can make it even clearer to the referring GP, that the specialist is enabled this way.

In the physical address part of the Contact details, there is a checkbox labelled *Accepts CDA Referrals*. If you check this box, when a referral is being generated, a green star will appear alongside the clinicians name in the contact list, flagging their ability for eReferral.

Contact address

Address line 1: 12 Smith Street

Address line 2:

City/Suburb: Sandy Bay

Postcode: 7005

Phone: 03 6223 4444 Fax: 03 6224 4512

Health Identifier:

Accepts CDA eReferrals

Save Cancel

Select addressee

From Address Book | Search on MEDrefer

Select a contact from the address book

Search surname: BLOGGS Category:

Dr All Bloggs [Healthlink] 12 Smith Street, Sandy Bay, 7005.

New contact Edit contact * indicates that this contact can receive eReferrals via Secure Messaging

Select Cancel

Run all Checks—Lava Update

GPs will be used to the automatic checks that occur whenever a script is written, or new allergy information is entered. Now you can initiate these checks manually at any time, by clicking the *Run all Checks* button, that is visible on the *Current Rx* screen.

Name: David Anderson D.O.B.: 04/01/1955 Age: 61 yrs Sex: Male 4h 26m 2s | Finalise visit My Health Record

Address: 61 Wallace St. Melbourne 3000 Phone: 94562345 Mobile: 0418556230 Work: 91233456

Medicare No: 4133400271-5 Record No.: Pension No.: 77 Comment: test

Occupation: No occupation given. Tobacco: Ex smoker Alcohol: Elite sports: Ethnicity:

Blood Group: Advance Health Directive:

Item	Reaction	Severity	Type	Due	Reason
Sulfonureas (endocrine)					
Outstanding requests: 28/04/2015 There are 2 outstanding requests for this patient!					
Preventive health 20/11/2016 Influenza vaccination should be considered!					
Preventive health 20/11/2016 A Diabetes Cycle of Care should be considered!					

Expand Collapse Add Edit Delete Print Run all checks