

Apologies for the late issue of this edition, March edition should be back on schedule

Templates

The following new templates were created during January and are available [here](#):

- ◆ RHH Paediatric Allergy Clinic - Skin Prick Testing Referral
- ◆ Tasmanian Cardiac Care Echocardiogram Referral
- ◆ THS Wetaway Intake Form

If you need any assistance importing or would like other templates created, please let me know.

PenCat

As has been mentioned in these pages before, PenCat contains some excellent reports under its Data Cleansing Module, that help us possibly identify patients who are receiving treatment for an illness, but are missing a formal diagnosis in their medical history. It's never a bad time to look at these reports, and for some practices, their participation in the Health Care Homes evaluation, increases the focus on complete chronic disease registers.

To recap, the main reports offered are:

Indicated CKD with no Diagnosis - Shows the likelihood and staging of CKD based on investigation results. Also shows action plan appropriate and other risk factors.

Indicated Diabetes with no Diagnosis - Indicates likelihood of Diabetes in a colour coded format, based on the elements of medication taken and results of HBA1C and FBG tests.

Indicated Mental Health with no Diagnosis - Presents a list of patients who have been billed for a 2700 series Item, (Mental Health Treatment Plan) and/or are taking a mental health related medication.

Indicated COPD with no Diagnosis - Combines the use of Triotropium medication and/or adverse spirometry figures to generate a colour coded list of patients for review.

I have often noticed that the Mental Health report (shown below) invariably returns much higher numbers, than the other indicated disease reports.

Surname	Firstname	DOB	Indication Date	Sex	Mental Health Medication	MBSItem	Diabetes	COPD	CHD
Surname	Firstname_1006	01/11/1992	27/04/2017	F	Y				
Surname	Firstname_1017	01/11/1946	25/01/2016	M		2715			
Surname	Firstname_1027	01/11/1994	09/03/2017	M		2701			

I generally imagined this to be due to a reluctance on the behalf of GPs to formally diagnose conditions of this type, or even a pointer to the fact that they may often be considered temporary afflictions. However an observant nurse at a rural practice I have been working with recently, rightly pointed out that the report seemed to be missing at least one mental health condition that was present in the patient medical history.

It seems that **Developmental** Mental Health issues are being missed and have reported this to the PenCS helpdesk. They have acknowledged that there is an issue that they will remedy in a future update.

PracSavvy

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BP

Although the Best Practice Lava release has been out for over a year now, some practices have held off upgrading. The issue was forced to a fair extent in December because of the fact that you would only get the new Cervical Screening mechanisms with Lava Service Pack 3 (SP3), (in conjunction with the December drug update). This means that some practices went straight from the Pre-Lava version, to Lava SP3. There was actually no SP2 issued as a mainstream release.

There were a few enhancements that were included at each of the 3 update stages, so it may be worth summarising these, just so practices know what is available to them in their updated software.

Service Pack 3



Cervical screening

All the mechanisms and protocols around the Cervical Screening Tests, covered in Depth in the December issue of this newsletter.

Health Care Home:

Health Care Homes fields included in the patient's demographic details.

Service Pack 1



John Murtagh's Patient Education

These popular information sheets can now be found under the Patient Information Icon in Best Practice.

Lava Main Update

Fact Sheets

Found as an additional button above the Reminders pane, this gives you the ability to search for information sheets and videos from websites endorsed by *Healthshare*. You also have the ability to email these resources directly to the patient. Additionally Best Practice will monitor your activities and suggest further information for you or the patient via this button. Ensure that under your preferences you have *Enable Health share factsheets* ticked.



You will now have access to *Healthlink Smartforms* from the toolbar on the Correspondence Out screen. This functionality possibly represents the future mechanism for modular and electronic referral and form submission. At this stage the only form available for Tasmanian GPs is a referral to Australian Hearing, but there will be more in the future. In NSW for instance, Drivers Medicals can be done this way. If you can't see the icon, get your practice admin to set the *Healthlink* permission for you.

Run all checks

Located in the Current RX section, this button runs all the cross-checks that are commonly done when there is a change to the patient's medications, disease diagnosis, allergies or pregnancy status.



Family/Social history

Under this section there are now fields to document a patient's ADF employment status, as well as fields to indicate the existence of an *Advance Care Directive* and an *Existing Power of Attorney*.

Also there is a **National In-Patient Medication Chart**, to be found under the *File..Print Drug Sheet* menu, and an **referrals confirmation** screen, via the *View* menu from the main screen.

MD

You may occasionally find yourself working on a document in Letter Writer, and require some information from the patient record that is not included in the template design. Letter Writer has a really useful tool to help with this and it is called the *Data Toolbar*.

You can gain access to the *Data Toolbar* by selecting *View..Data Toolbar*, or press *Ctrl_D* from within Letter Writer. Once visible on the right hand side of your screen, you will have ready access to a lot of the clinical and demographic information that has been recorded for the patient.

In this example, the clinician has decided that they want to include the patient's Immunisation history in the document. The Data Toolbar has been invoked and appears at the right of screen. All that remains to be done is for the clinician to click in the appropriate area in the document and then double-click the Immunisation List field from the Data Toolbar. At this point, the clinician is given some detail-level options...



Once these options have been selected, the patient's immunisation details are copied into the document.

Other useful fields that may not be included in the template design, can be found in the Summary section, including *Investigation Results (Selected)*, which gives you an easy way to attach a pathology result to the end of a referral letter, or *Progress Notes* which, as the name implies, let's you insert your consultation notes into the document.

The *Data Toolbar* can be set to be always visible via the setting found under *File..Preferences..Defaults* in Letter Writer. While you are there, select the *Display New File Window* option to make the templates list show automatically when you open Letter Writer.

Auto-Text

You can create quick shortcuts that transfer pre-created pieces of text into your document. You can even link some of the data fields described above to a short-cut. The setup area for these shortcuts can be found under *Edit..Auto Text* from the menu bar or by pressing *Ctrl-T*. The mechanism for this is very similar to the *Comments* functionality in your progress notes.

